

June 2025

Positive feedback:

"Prompt service and nice personal care"

"I had an appointment with a practice nurse first time I've met her she was very polite and informative"

"Friendly front desk, appointment started on time, excellent GP advice"

"Very responsive"

"Service was at a high level."

"Lovely cheerful dr that listens then explained things well to me"

"Nurse was great with my daughter"

"Receptionist was fantastic with an elderly patient to support him with his mobile phone"

"The staff were very helpful and professional and efficient quick and easy appointment"

"Easy service and very quick response"

"Excellent consultation"

"My appointment was on time. The clinician was very helpful and present."

June 2025

Negative feedback:

"The person doing my injection was very ignorant towards me"

"Ignored symptoms and put down to viral but wanted allergy testing done"

"Although the doctor was lovely, I felt very rushed so didn't get to say wot I wanted really"

"Felt like i was not heard/listened to"

"Didn't look into patients background before we got there the room was the furthest away and I have walking difficulties"

"Appointment was for 9.am still sitting 9.25 suffer from anxiety which made it worse. Then the doctor didn't know why I was there when it was the doctor who requested for me to come in for a review on my medication"